



To: Healthwatch Surrey Board

From: Kate Scribbins

Date: 16th Oct 2017

Healthwatch Surrey Volunteer Strategy Review

Purpose of this paper:

The HWSy Board reviewed and discussed a new volunteer strategy proposal in May 2017 which they agreed to be trialled.

At the May HWSy board meeting the board agreed to the following:

- By November we will have Surrey Heath “hub” up and running, have done initial evaluation and will be well on the way to launching second (if all goes well)
- Interim report to Board to October Board and decision on second “hub”;
- Plans to roll out more widely

By:

- Trial one Hub in Surrey Heath for the next 6 months
- Put all infrastructure in place to support this hub
- Put staff support in place to manage this hub
- Identify challenges
- EVALUATE
- If successful develop a plan to roll out hubs across the whole of Surrey
- Start to develop second one

The Board is asked to read the attached presentation and invited to endorse the following recommendations:

1. Continue with the development of Surrey Heath Group
2. Start developing the Guildford and Waverley Group with it "up and running" by Christmas
3. Start developing two further groups with them "up and running" early in to the 2018/19 financial year

